

Terms of Service

Effective Date: 28 March 2025

Last Updated: 28 March 2025

1. Introduction and Overview

Welcome to eeeraapee.com (“eeeraapee”, “we”, “us” or “our”) a service owned by BlueBox Technologies Pte. Ltd. having business at 60 Paya Lebar Road, #07-54, Paya Lebar Square, Singapore 409051. This Terms of Service Agreement (“Agreement”) governs your access to and use of our platform, software, applications, and related services (collectively, the “Service”). By accessing or using our Service, you agree to be bound by this Agreement and all incorporated policies. If you do not agree, please do not use our Service.

eeeraapee provides an integrated platform that may include various features, third-party integrations, and future enhancements. This Agreement covers all aspects of your use of the Service, including account registration, payment, user content, and your rights and responsibilities.

2. Acceptance of Terms

By using our Service, you represent and warrant that you are at least 18 years of age and have the legal capacity to enter into this Agreement. If you are accessing the Service on behalf of an organization, you confirm that you have the authority to bind that organization to these terms.

3. Definitions

For the purposes of this Agreement, the following terms have the meanings set forth below:

- “Service”: The platform, software, applications, and any accompanying documentation or updates provided by eeeraapee.
- “Website” refers to eeeraapee, accessible from <https://eeeraapee.com/>
- “User” or “You”: Any individual or entity accessing or using the Service.
- “Customer” means the customer named in the subscription application or the organization from which the user is belonging to.

- “Account”: The personal or organizational account created by you to access the Service.
 - “Content”: Any data, information, text, images, videos, or other materials you upload, post, or otherwise transmit through the Service.
 - “Subscription”: A paid plan that grants you access to certain features of the Service for a specified term, if applicable.
 - “Authorized User”: Any individual permitted by you to access and use your Account.
 - “Confidential Information”: Information that is designated as confidential or that reasonably should be understood to be confidential given the nature of the information.
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4. Use of the Service

4.1 Eligibility and Account Registration

- Eligibility: You must be of legal age and not be restricted by law to use our Service.
- Account Registration: To access certain features, you may be required to create an Account. You agree to provide accurate and current information and to update it as necessary. You are responsible for maintaining the confidentiality of your login credentials and for all activities that occur under your Account.

4.2 Authorized Use

- The Service is provided for your personal or internal business use only. You agree not to resell, sublicense, distribute, or otherwise exploit the Service for commercial gain without eeeraapee’s prior written consent.
 - You shall not share your Account or login credentials with unauthorized parties. If you suspect any unauthorized use, you must notify us immediately.
 - You acknowledge and agree that any purchases under this Agreement are not contingent upon the delivery of any future feature or functionality or dependent upon any oral or written public or private comments made by eeeraapee regarding future features or functionality. eeeraapee may release Improvements and other features and functionality in its discretion.
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5. Payment and Subscriptions

5.1 Fees and Payment Terms

- Some portions of the Service may require payment. The applicable fees, payment schedules, and any subscription terms will be described at the point of sale or in your Order Form.
- All fees are exclusive of taxes unless otherwise stated. You agree to pay all fees and taxes imposed in your country in the currency specified.
- eeeraapee offers payments through Stripe, a third-party payment processor and acquirer. Please refer to their terms and conditions of use and satisfy yourself to them before payment. By accepting this agreement with eeeraapee, Customer agrees that they have reviewed the relevant terms and conditions of Stripe. For questions relating to Stripe terms and conditions, please contact them directly.

5.2 Automatic Renewal and Cancellation

- If you subscribe to a recurring service, your subscription will automatically renew at the end of the subscription term unless you cancel prior to the renewal date.
- Cancellation requests must be made through your Account settings or in writing to our customer support. No refunds will be provided for partial subscription periods unless expressly stated.

6. User Content and Intellectual Property

6.1 Your Content

- You retain ownership of any content you provide through the Service. By submitting Content, you grant eeeraapee a worldwide, non-exclusive, royalty-free license to use, host, reproduce, modify, distribute, and display such Content solely for the purpose of operating and improving the Service.
- You represent that you have all necessary rights to provide and grant this license over your Content.

6.2 eeeraapee Intellectual Property

- All intellectual property rights in the Service (excluding content provided by you) remain the exclusive property of eeeraapee and its licensors. You agree not to reproduce, duplicate, copy, or otherwise exploit any portion of the Service without prior written consent.

7. Privacy and Data Protection

Your use of the Service is also governed by our Privacy Policy, which explains how we collect, use, and safeguard your personal information. By using the Service, you consent to our practices as described in the Privacy Policy. You agree to provide only information that you have the right to provide.

8. Prohibited Activities

You agree not to engage in any of the following activities:

- Violating any applicable law or regulation.
- Using the Service to transmit, post, or store any material that is harmful, defamatory, infringing, or otherwise objectionable.
- Attempting to interfere with or disrupt the Service, its servers, or networks.
- Reverse engineering, decompiling, or otherwise attempting to derive the source code or structure of the Service.
- Sharing or providing access to your Account with unauthorized individuals.

Any violation of these terms may result in immediate termination of your access to the Service.

9. Disclaimers and Limitations of Liability

9.1 Disclaimer of Warranties

- The Service is provided “as is” and “as available” without any warranties, express or implied, including warranties of merchantability, fitness for a particular purpose, or non-infringement.
- eeeraapee does not warrant that the Service will be uninterrupted, error-free, or secure. Any material downloaded or otherwise obtained through the use of the Service is done at your own discretion and risk.

9.2 Limitation of Liability

- In no event shall eeeraapee or its affiliates be liable for any indirect, incidental, consequential, or punitive damages arising out of your use of the Service.
 - eeeraapee’s total liability for any claims under this Agreement shall not exceed the amount you paid, if any, for accessing the Service during the 12 months preceding the claim.
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10. Indemnification

You agree to indemnify, defend, and hold harmless eeeraapee, its officers, directors, employees, and affiliates from any claims, damages, losses, liabilities, costs, or expenses (including reasonable attorneys' fees) arising out of or related to your breach of this Agreement or your use of the Service.

11. Termination

- **Termination by You:** You may terminate your Account at any time by following the cancellation procedures set forth in your Account settings.
 - **Termination by eeeraapee:** We may suspend or terminate your access to the Service if you breach this Agreement or engage in activities that may harm eeeraapee or its users.
 - **Effect of Termination:** Upon termination, you must cease all use of the Service. Any provisions that by their nature should survive termination shall continue in effect, including sections on intellectual property, disclaimers, and indemnification.
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12. Dispute Resolution

In the event of any dispute arising from or related to this Agreement:

- The parties agree to first attempt to resolve the dispute informally through direct negotiation.
 - If resolution is not achieved within 60 days, the dispute shall be resolved by binding arbitration in accordance with the rules of a mutually agreed arbitration service. Each party shall bear its own costs, and the decision of the arbitrator shall be final and binding.
 - Notwithstanding the foregoing, either party may seek injunctive relief for any breach of confidentiality or other rights that may be irreparable.
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13. Miscellaneous

- **Governing Law:** This Agreement shall be governed by and construed in accordance with the laws of The Republic of Singapore, without regard to its conflict of laws rules.

- **Entire Agreement:** This Agreement, along with our Privacy Policy and any additional terms referenced herein, constitutes the entire agreement between you and eeeraapee regarding your use of the Service.
- **Amendments:** We reserve the right to modify or update this Agreement at any time. Notice of significant changes will be provided via the Service or through other communication channels.
- **Publicity:** eeeraapee may include user's name and logo in eeeraapee's online customer list and in print and electronic marketing materials.
- **Force Majeure:** eeeraapee shall not be liable to Customer for any delay or failure to perform any obligation under this Agreement if the delay or failure is due to events which are beyond the reasonable control of eeeraapee, including but not limited to natural disaster, civil disturbance, acts of terrorism or war, labor conditions, governmental actions, interruption or failure of the Internet or any utility service, failures in third-party hosting services, and denial of service attacks (each a "Force Majeure Event"). eeeraapee shall be relieved from its obligations (or part thereof) as long as the Force Majeure Event lasts and hinders the performance of said obligations (or part thereof). eeeraapee shall promptly notify Customer and make reasonable efforts to mitigate the effects of the Force Majeure Event.
- **Severability:** If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions will continue in full force and effect.
- **No Waiver:** Failure by eeeraapee to enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision.

Contact Us

If you have any questions or concerns about these Terms of Service, please contact us at:

Email: support@eeeraapee.com